

Change of Details Form

October 2025

Zurich Australia Limited (Zurich, OnePath)

ABN 92 000 010 195 AFSL 232510

Brighter Super (Fund)

ABN 23 053 121 564 RSE R1000160

Brighter Super Trustee (Trustee)

ABN 94 085 088 484 AFSL 230511 RSE L0000178

Customer Care

Phone: 133 667

Email: client.onepath@zurich.com.au

Website: onepath.com.au

The easiest and most secure way to update your details is via My OnePath Life, our customer portal. Simply go to onepath.com.au/myonepathlife to register or log in. This form is to be used to change certain details for the following products:

- OneCare
- OneCare Super
- OneCare External Master Trust
- OneCare held in an SMSF
- WOP (World of Protection)

Instructions

- Complete this form with signatures from all relevant parties e.g. all policy owners and lives insured.
- Section A and Section C are mandatory. Please only complete Section B if you would like to change:

- New contact details (e.g address, phone number etc) Complete section B1
- Change name Complete section B2
- Change of nominated financial institution account Complete section B3
- Decline indexation increase Complete section B4 (see bottom of page 3)

Section A – Policy Owner details

Policy number(s)

Title Mr Mrs Ms Miss Dr Other

Surname

Given name(s)

or

Company/SMSF Name

Residential address (this cannot be a PO Box)

Suburb/Town State Postcode

Postal address

Suburb/Town State Postcode

Contact details Work Home

Mobile Email

Please note that contact details continue on the next page

Section B – Change of details

B1. New contact details (these cannot be the adviser's address)

Postal address
(this cannot be a Box number)

Suburb/Town State Postcode

Country

Phones Home Business
Mobile

Email

Contact details for correspondence

Please indicate if you wish to be notified by SMS for service messages, such as when premiums are dishonoured or becomes overdue.

Yes No

Please specify the contact details below. The contact details should not be the details of your financial adviser.

No. and Street/PO Box

Suburb/Town State Postcode

Email

Mobile

B2. Change of name

Please tick the relevant person who has changed their name.

Policy Owner name Life Insured name

Old name

Title Mr Mrs Ms Miss Dr Other

Surname

Given name(s)

New name

Title Mr Mrs Ms Miss Dr Other

Surname

Given name(s)

This form can be used if the Policy Owner or the Life Insured has changed their name. This form cannot be used to change the Policy Owner or Life Insured to a different person.

Please attach a copy, certified by a Justice of the Peace, Solicitor or notary, of the documentation by which you registered your change of name, such as a marriage certificate, divorce certificate, Deed Poll or change of name certificate.

If you are changing your signature as a result of changing your name, please supply both your current and new signature below.

Current signature X

New Signature X

B3. Change of nominated financial institution account

Payment details

The first debit may be made on (dd/mm/yyyy)

and at (please tick one) monthly half yearly yearly

To provide your Direct Debit Authority details go to Section 1, or see more information on how to provide your Credit Card Authority details in Section 2.

Section 1 – Direct Debit Authority

Company address	<input type="text"/>				
Suburb/Town	<input type="text"/>	State	<input type="text"/>	Postcode	<input type="text"/>
Country	<input type="text"/>				
Phones	Home	<input type="text"/>	Business	<input type="text"/>	
	Mobile	<input type="text"/>			
Email	<input type="text"/>				

Direct debit is not available from all account types. If in doubt, please check with your financial institution.

By signing this Direct Debit Authority I/we acknowledge having read and understood the Direct Debit Request Service Agreement on page 5 of this form, and are bound by the terms and conditions contained in this authorisation.

I/We request and authorise Zurich Australia Limited (Zurich, OnePath) ABN 92 000 010 195 (user number 219313) to arrange for any amount OnePath may debit or charge me to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below subject to the terms and conditions of the Direct Debit Request Service Agreement.

Name and address of financial institution where account is held

Name of financial institution	<input type="text"/>				
Address of financial institution	<input type="text"/>				
Suburb/Town	<input type="text"/>	State	<input type="text"/>	Postcode	<input type="text"/>

Details of account to be debited

Name of account	<input type="text"/>				
BSB number	<input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/>	Account number	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		

Signature (if direct debit is from a joint account that requires all signatures, provide all signatures)

Signature 1	<input type="text" value="X"/>	Date (dd/mm/yyyy)	<input type="text" value="/ /"/>
Signature 2	<input type="text" value="X"/>	Date (dd/mm/yyyy)	<input type="text" value="/ /"/>

Section 2 – Credit Card

To comply with Payment Card Industry Data Security you can pay by credit card, by registering or logging on to My OnePath, our online customer portal. Simply go to onepath.com.au/myonepathlife or contact us on 133 667

B4. Decline indexation increase

Please decline indexation for my policy at:

Current policy anniversary or Remove permanently*

If you wish to only remove indexation for particular benefits on the policy or additional policies please specify below.

<input type="text"/>
<input type="text"/>

* Please note medical underwriting will be required to reinstate indexation once removed permanently.

Section C – Declaration and signature

I/We consent to the collection, use, storage and disclosure of my/our personal information as described in the Privacy Policies and the Privacy Statement(s) contained in the PDS (including discussing any information obtained from me/us and any doctors or accountants with the financial adviser associated with this application). OnePath's Privacy Policy is available at onepath.com.au/about-us/privacy-policy and Brighter Super Trustee's Privacy Policy is available at brightersuper.com.au/privacy

If I/we have provided personal information about any identified person, I/we declare that I/we have their permission to do so and I/we have informed them of the Privacy Policies and the Privacy Statement(s).

I/We consent to (and request where required) OnePath contacting me/us in relation to this application, to administer any policy that is issued, and for any other purpose consistent with the Privacy Policies and Privacy Statement(s).

Where I/we have nominated to receive information from OnePath by email or SMS, I/we consent to the sending of policy information to my/our nominated email address and mobile number. I/We understand that any legal requirement for OnePath to provide written notice of certain information is satisfied by the sending of the information to either the nominated mailing address or email address. I/We understand that it is my/our responsibility to maintain ongoing access to both the email address and the mobile number, or to advise OnePath of new contact details when necessary, or OnePath will revert the correspondence preference to mail.

Signature of policy owner (sign clearly within the box)	<input type="text" value="X"/>	Date (dd/mm/yyyy) <input type="text" value="/"/>
Signature of policy owner two (if applicable)	<input type="text" value="X"/>	Date (dd/mm/yyyy) <input type="text" value="/"/>
Signature of policy owner three (if applicable)	<input type="text" value="X"/>	Date (dd/mm/yyyy) <input type="text" value="/"/>
Signature of policy owner four (if applicable)	<input type="text" value="X"/>	Date (dd/mm/yyyy) <input type="text" value="/"/>

Zurich Australia Limited, trading as OnePath Life (ABN 92 000 010 195, AFSL 232510) (Zurich or OnePath) issues OneCare, OneCare External Mastertrust, OneCare held in SMSF and some of the other OnePath legacy range of products.

Brighter Super Trustee (ABN 94 085 088 484, AFSL 230511, RSE L0000178) is the trustee of Brighter Super (ABN 23 053 121 564, RSE R1000160) and the issuer of OneCare Super and some of the other OnePath legacy range of products. Zurich is the insurer of these products.

This information does not take into account your personal objectives, financial situation or needs. You should consider these factors and the appropriateness of the information to you. Consider seeking advice specific to your individual circumstances from an appropriate professional. You should also consider the relevant Product Disclosure Statement (PDS) for the product available at onepath.com.au/documents/onecare-policy-terms or by calling us on 133 667 in deciding whether to acquire or continue to hold the product. Furthermore, some relevant products have been designed to meet certain objectives, financial situations and needs, which are described in its Target Market Determination available at onepath.com.au/life-insurance/target-market-determination

Postal address

OnePath
Locked Bag 994
North Sydney NSW 2059

Direct Debit Request Service Agreement

October 2025

Zurich Australia Limited (Zurich, OnePath)
ABN 92 000 010 195 AFSL 232510

Customer Care

Phone: 133 667

Email: client.onepath@zurich.com.au

Website: onepath.com.au

My OnePath Life Customer Portal:

Simply go to onepath.com.au/myonepathlife to register or log in for the easiest and most secure way to update your details

Please keep this document in a safe place

Our commitment to you

We will:

- only arrange for funds to be debited from your account as authorised in the Direct Debit Request
- give you at least 14 days' notice in writing before changing the terms of the debiting arrangements, unless you request the change
- keep information about your Direct Debit Request private and confidential unless otherwise required by the Bulk Electronic Clearing System (BECS) rules. You acknowledge that we may be required to disclose details of your direct debit request to our sponsor bank to assist with the checking of any incorrect or wrongful debits to your nominated accounts.

If the date on which we usually debit your account falls on a weekend or public holiday, it may be billed the business day before.

Your commitment to us

It is your responsibility to:

- ensure your nominated account can accept direct debits and that all account holders on the nominated account agree to the debiting arrangements
- ensure that the account details that you have provided are correct by checking them against a recent account statement
- advise us if the nominated account is transferred or closed, or the account details have changed
- ensure there are sufficient funds available in the nominated account to meet each direct debit
- check with the financial institution if you have any queries about how to complete the direct debit request.

If there are insufficient funds in the nominated account, the financial institution may charge a fee and/or interest. We will not charge a fee. You may arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

Your rights

You may defer, alter or cancel the debiting arrangements you hold with us at any time by providing notice to us or through your nominated financial institution. Please tell us about any changes to your direct debit details at least 14 days before the next debit is due to ensure the changes are processed in time before the next debit.

If you consider that a debit has been initiated incorrectly, you should contact us directly. We will then investigate your query.

If we find that your account has been incorrectly debited we will arrange for the financial institution to adjust your account, including interest and charges, accordingly. We will also notify you in writing of the amount by which your account has been adjusted.

If we find that your account has not been incorrectly debited, we will provide you with our reasons and any evidence for our finding in writing. If we cannot resolve the matter, you can refer it to the financial institution, which may lodge a claim on your behalf.