

# OneCare Information Update

28th May 2015

## Product Information Update

Effective 28<sup>th</sup> May 2015

This Product Information Update (PIU) has been issued to update the OneCare and the OneCare Super Product Disclosure Statement (PDS). This PIU should be read together with the OneCare and OneCare Super PDS dated 1 July 2014.

The following information will replace the 5 paragraphs under the heading 'Grief Care Program' on page 12 of the PDS. The changes relate to the Grief Care Program, including the removal of Davidson Trahaire Corpsych as the counselling service provider for the OneCare Grief Care Program.

### Grief Care Program

We also offer the following benefits.  
These do not form part of your policy and may be withdrawn.

#### Free access to grief counselling

On a death or terminal illness claim, we may offer you and your immediate family members' free access to counselling through our Grief Care Program. Talking in confidence to a counsellor can make the grieving process a little easier. The counsellor will help you explore your feelings and develop methods to cope with them.

#### Terminal illness claim

On a terminal illness claim, we may offer the life insured and their immediate family up to six hours of counselling with a qualified and experienced counsellor, capped to a maximum of \$1200.

#### Death claim

On a death claim, we may offer immediate family member's six hours of counselling with a qualified and experienced counsellor, capped to a maximum of \$1200

Use of the service can start anytime within 13 months of the date we are notified of the death or the date we pay the terminal illness claim. Once contact has been made with the counselling provider the service must be used within 12 months.

The counselling provider must be approved by us prior to undertaking any counselling. If approved, we will reimburse the payments directly to you upon evidence the counselling has occurred.

The information contained in this update is current as at May 2015 and may be subject to change. This update is provided by OnePath Life Limited ABN 33 009 657 176 AFSL 238341 ("OnePath Life") and should be regarded as general information only, rather than advice. It has been prepared without taking any person's objectives, financial situation or needs into account. Before making a decision based on this information, a potential policy holder should consider its appropriateness having regard to their objectives, financial situation and needs. OnePath Life is the issuer of OneCare.

Before acquiring the product, or deciding whether to continue to hold the product, please consider the Product Disclosure Statement (PDS) which is available at [www.onepath.com.au](http://www.onepath.com.au) or by calling Customer Services on 133 667.